



**INDIAN INSTITUTE OF MANAGEMENT BODH GAYA**  
**Uruvela, Prabandh Vihar**  
**Bodh Gaya – 824234, India**

Tender No: IIMBG/2020-21/NGFW/16

Date: 22 October 2020

**Limited Tender For Supply, Installation & Facility Management of 1 Nos of Fortinet Firewall | Model No : 600D)**

Issued By  
IIM Bodh Gaya (Bihar)  
**(e-publish mode only)**

Website:  
<http://www.iimbg.ac.in/tender-and-notice>  
<https://www.eprocure.gov.in/epublish/app>

**Tender Inviting Authority**

Chief Administrative Officer  
Indian Institute of Management Bodh Gaya  
Uruvela, Prabandh Vihar  
Bodh Gaya-824234 (Bihar)

Phone: 0631-2200238  
Email: [cao@iimbg.ac.in](mailto:cao@iimbg.ac.in)

Indian Institute of Management Bodh Gaya, an autonomous body, under the Ministry of Human Resources Development, Government of India invites Limited Tenders for Supply, Installation & Facility Management of 1 Nos of Fortinet Firewall | Model No : 600D). Interested Agencies meeting the eligibility criteria as per tender document may submit their tenders for Supply, Installation & Facility Management of 1 Nos of Fortinet Firewall | Model No : 600D), complete in all respect at below address:

The Store & Purchase Officer,  
Indian Institute of Management Bodh Gaya,  
Uruvela, Prabandh Vihar,  
Bodh Gaya-824234 (Bihar)

Email : [spo@iimbg.ac.in](mailto:spo@iimbg.ac.in) , Mobile : 7033439192

**\* For Clarification if any, please contact at 9612857424**

### Critical Dates of Tender:

SN	Particulars	Date	Time
1	Date and Time of Publication/Download of Tender	22/10/2020	06.00pm
2	Bid Submission close date & time	01/11/2020	06.00 pm
3	Opening of Bids	02/11/2020	12.00 pm

### 1. ABOUT IIM BODHGAYA

Indian Institute of Management Bodh Gaya is an Institution of National Importance under the Indian Institutes of Management Act, 2017.

### 2. SCOPE OF WORK

SINo	Description of the Materials/Services/License	Qty	UOM
1)	<b>Unified Threat Protection (UTP) (24x7 FortiCare plus Application Control, IPS, AMP, Web Filtering and Antispam Service) for 3 Years</b> (For 1 Nos. Fortinet Firewall   Model No : 600D)  Duration : 3 Years from date of award of the contract	1	Set
2)	<b>Urgent requirement &amp; Facility Management (On-Site &amp; Remote):</b> <ul style="list-style-type: none"><li>• NOC / 24x7 support from OEM as per standard OEM policy</li><li>• 24x7 support from Bidder by his own NOC</li><li>• Quarterly 1 time log &amp; health check-up by Bidder &amp; report submission</li><li>• For need based policy setup &amp; thread analysis, need physical presence (at least one time) at installation site.</li><li>• Once as per prior initiative, remotely username &amp; password will be change in every 2 months.</li><li>• If any hacking incident occurs, then self-analysis report will be required based on IPS/IDS which will be available within the box.</li><li>• As per prior request from authority, need to provide the threat reports or any other secured reports, which will be available.</li><li>• Needbased physical visit will be made by Bidder (OEM on extreme case) for all kind of trouble shooting within 24 Hrs.</li></ul>	( For 3 Years Duration)	Lot

### Eligibility Criteria of the Bidder:

- Bidders (OEM /Authorized Distributors/SI) in India are allowed to bid for the items as mentioned in the tender document. Manufacturer's Authorization Form Letter (MAF) from OEM(s) clearly indicating that the bidder is competent to sell & provide services for the items.

- Bidder should be experience in these field and at least 5 years in IT field on software/ hardware/ networking/ security/infrastructure (preferable).
- Last 3 years turnover should not be less than 50 Lakhs in each year.
- Bidder should submit the relevant experience documents of similar field in education sector in every items/ technology. They need to submit a single order of above 10 Lakhs on similar field within 4 Years.
- Bidder should submit the relevant documents of the “Post-sales Service Team” details along with experience & certificate with Bio-Data, which should be minimum 2 persons.
- Bidder should have support centre/office at Patna/Ranchi./ Kolkata.
- Bidder should submit all OEM certificate (MAF letter) along with the technical bid.
- Min. 15 years own experienced “Team Leader/Technical Head/Technical Expert” of the entire project(who will be capable to provide all kind of solutions as per respective area of technology) should be knowledgeable on similar field on technical ground & value added service & need to present the entire system after “receiving the eligible letter of technical evaluations” on all type possibilities of troubles & trouble shootings, who should be min. 4 years old own payroll employee / employer of the Bidder.
- Bidder should be ISO Certified.
- Bidder must submit copy of the Trade License, PAN, GST registration along with the bid.
- Bidder should mention the problem escalation matrix template.
- Any Consortium bidding is not acceptable.
- Bidder should not be blacklisted in any Govt./Private/Education sector within country & does not hold any negative reputation of fraud/treachery in the industry. A declaration in this regard to be submitted.

### **Documents need to be submitted with Technical BID:**

- Signed copy of the original bid documents
- Details of the company as per documents
- Signed copy of the terms & conditions
- All relevant documents/certificate against “Eligibility Criteria”.
- Technical Compliance Acceptance report.
- OEM authorization letter.
- Make & Model of the appliance with DATA Sheet

### **Terms & Conditions:**

**Time:** The Time allowed for the execution of the work is to be maintained strictly. Unless there is a compelling situation, extension of time will not be considered. Time is the essence of the contract.

**Price:** Price must be quoted in rupees and is inclusive of all taxes/duties/charges.

### **Delivery & Installation:**

Installation of software at IIM Bodh Gaya must be done within 1 week from the date of issuance of purchase order. The rates should be inclusive of delivery charges at IIM Bodh Gaya.

**Service Warranty:** Three years from the date of installation.

**Payment:** Payment will be made after successful completion of the work & satisfactory certificate from IIM Bodh Gaya. The scope of work mentioned in the BOQ is indicative in nature and payment will be made based on actual quantities of work done at site.

**Security Deposit:** 5% of the quoted value will be retained as Security Deposit for a period of 45 days from the date of completion of the work, which will be provided after complete fine-tuning & license upgradations, based on best possible configurations.

**Quality:** Quality of the project is of utmost importance. This shall be adhered to in accordance with the provisions of relevant specifications and guidelines given in the relevant paragraphs of tender document and/or as per the standard practice.

**Validity:** The rate must be valid for at least 90 days from the date of opening of tender.

**Risk Purchase:** In case of supplier's failure to deliver the ordered item(s) as per stipulated time schedule, IIM Bodh Gaya reserves the right to cancel the order by serving notice instantly and in such case, EMD deposited by the selected vendor will be forfeited in the credit of IIM Bodh Gaya.

**Jurisdiction:** All questions, disputes and/or differences arising under and out of, or in connection with the contract, if not concluded, shall be referred to the Court at the district of "Gaya".

***Bidders not complying with above conditions or not providing complete information as described shall not be considered and hence they will be out rightly rejected without assigning any reasons, whatsoever.***

### **3. IIM Bodh Gaya's Right to Terminate the Process**

IIM Bodh Gaya may terminate the tender process at any time and without assigning any reason. IIM Bodh Gaya makes no commitments, expressed or implied that the process will result in a business transaction with anyone.

This tender does not constitute an offer by IIM Bodh Gaya. The bidder's participation in this process may result in IIM Bodh Gaya selecting the bidder to engage in further discussion and negotiations onwards execution of a contract, if necessary. The commencement of such negotiation does not, however, signify a commitment by IIM Bodh Gaya to execute a contract or to negotiations. IIM Bodh Gaya may terminate negotiations at any time without assigning any reasons.

#### **The institute reserves the right:**

- a. To reject any or all tender quotations without assigning any reason whatsoever and is not bound to accept the lowest (L1) rate.
- b. To change any clauses/items/condition on the tender quotation document.

### **4. BID SUBMISSION PROCESS**

The Bid will be submitted by the selected vendors (due to LTE) through physical submission like speed post, courier, by hand etc. or may be submitted through email on given mail id.

The Store & Purchase Officer,  
Indian Institute of Management Bodh Gaya,  
Uruvela, Prabandh Vihar,  
Bodh Gaya-824234 (Bihar)

Email : [spo@iimbg.ac.in](mailto:spo@iimbg.ac.in)  
Mobile : 7033439192

## **5. TERMS AND CONDITIONS OF THE CONTRACT**

- (i) The financial bid should be valid for a period of not less than 90 days from the date of opening of bid.
- (ii) Bids will be opened in the presence of bidder's representatives, who choose to attend on the specified date and time. Only one representative shall be allowed to attend.
- (iii) The institute does not bind itself to accept the lowest or any other offer and reserves the right to accept or reject any or all the offers either in full or in part without assigning any reason.
- (iv) The prices are to be quoted as per the tender document and also to mention the amount as total package with Taxes.
- (v) All duties, taxes and other levies payable by the vendor shall be included in the total price.
- (vi) Vendor should quote only for the specified requirements in the tender and for all the requirements in the tender. No change in the work from the tender documents will be permitted.

## **6. EXPENSES TO BE BORNE BY BIDDER**

All expenses in preparation and submission of bids and visits to the office or any place in connection with the preparation of the Bid shall be borne by the Bidder. IIM Bodhgaya in no case shall be responsible or liable for these costs regardless of the outcome of the bidding process.

## **7. JURISDICTION**

It is agreed and declared by and between the parties hereto that so far it concerns the jurisdiction of any court in enforcing any of the rights or remedies of the parties hereto against each other or one another, a court in the city of Gaya alone shall have jurisdiction to the exclusion of all other courts in any place in the Union of India so that none of the parties hereto shall be entitled to any proceedings whatsoever in respect of any matters touching or relating to or in connection with or arising under agreement and the terms and conditions thereof in any court except the court or courts having jurisdiction in the city of Gaya.

## **8. DISPUTE SETTLEMENT AND APPOINTMENT OF ARBITRATOR**

All dispute or differences whatsoever arising between the parties out of or relating to the work and the resulting agreement or the breach thereof that cannot be settled by good faith and negotiations between the parties within 60 days of the commencement of negotiation shall be settled by referring the dispute to The Director, IIM Bodh Gaya, who may either herself decide the dispute as Arbitrator or appoint some other person as arbitrator to adjudicate the same, who shall be unconnected with IIM Bodh Gaya. The proceedings will be governed by the provisions of the Arbitration & Conflation Act 1996.

By consent of parties the jurisdiction of all other courts are exculpated and the court at Patna, Bihar alone shall have jurisdiction. The language of Arbitration shall be English. The venue of Arbitration proceedings shall be Patna as the case may be.

Place:

Name:

Date:

Address:

Contact No.:

E-mail:

Signature with Stamp of Bidder

## FINANCIAL QUOTE FORMAT

Ref: - IIMBG/2020-21/NGFW/16

Date: 22 October 2020

### (PRICE BID)

(Supply Installation Testing Commissioning & 3 Years Warranty Maintenance)

Sl. No.	Description of Work	Qty	Unit Rate (Rs)	Applicable Taxes (IGST)	Total Price (including taxes) (Rs)
01	<b>Unified Threat Protection (UTP) (24x7 FortiCare plus Application Control, IPS, AMP, Web Filtering and Antispam Service)</b>  (For 1 Nos. Fortinet Firewall) (Model No : 600D) (Duration : 3 Years from the date of award of the contract)	1 Set ( For 3 Years Duration)			
02	Complete Facility Management (As per Annx-1)				
<b>Total Amount (including all taxes):</b>					

**Amount in Words :**

**N.B.:** All rates should be in INR.

The selected vendor has to rectify all damages occur during the execution of the work at his own cost.

**Above Prices are inclusive of .....**

- 1) Basic License Supply
- 2) Basic service, installation & commissioning
- 3) All type Govt taxes
- 4) Complete unavoidable facility management as per Tender Bid
- 5) Materials delivery/logistics cost upto the site
- 6) All type freight charge
- 7) Training & documentation
- 8) Fooding lodging & conveyance charges of installation team members, throughout the Warranty periods(3Years)
- 9) All type tools & tackles
- 10) Needbased all Printing
- 11) 3 Years all License + NOC & 24/7 telephonic support
- 12) Physical support & trouble shoot within 24 Hrs.

Signature of the authorized representative of the bidder

**Name:**

**Designation**

**Date**

**seal**